

Trachtenberg School of Public Policy & Public Administration THE GEORGE WASHINGTON UNIVERSITY

#### Welcome!

Virtual Research Symposium Day 2
Assessing Capacity for Using
Data to Build Actionable
Evidence













#### Opening Remarks



#### **Dean Ritz**

Chair of the Board of Directors, Data Foundation & Senior Advisor to the CEO, Open Data Policies & Practices, Workiva Inc. / @dritz63









#### **Education Research-Practice** Partnerships: Innovative Structures to Build and Use Evidence

Rachel Anderson, Director, Policy and Research Strategy, Data Quality Campaign / @rachelbarrer7

# Education Research-Practice

Innovative Structures to Build and Use Evidence

#### **Rachel Anderson**

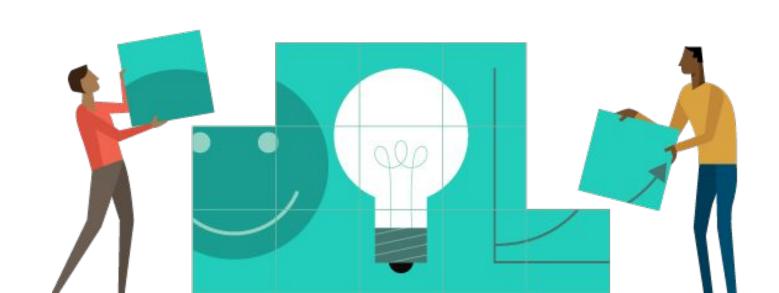
Director, Policy and Research Strategy June 23, 2022



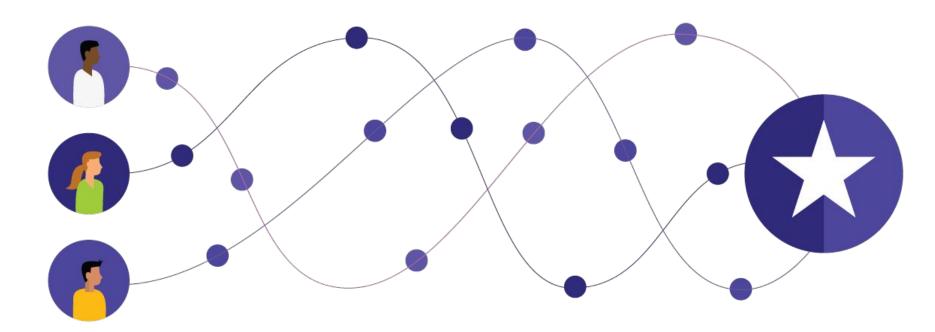
# Research informs better decisions.



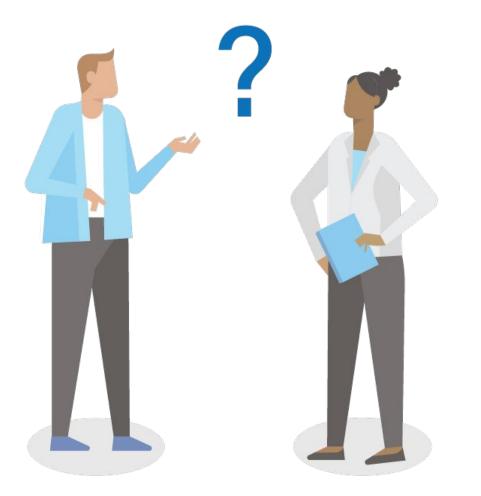
# Research builds knowledge for the future.



# Research helps teachers support every student.



Good research matters.



What happens next?

# Research-Practice Partnerships: Transforming how we use data systems

#### WHAT IS AN RPP?

Farrell, Penuel, Coburn, Daniel, and Steup (2021)

A long-term collaboration aimed at educational improvement and equitable transformation through engagement with research. These partnerships are intentionally organized to connect diverse forms of expertise and shift power relations in the research endeavor to ensure that all partners have a say in the joint work.

#### **KEY ELEMENTS**

A long-term collaboration aimed at educational improvement or equitable transformation through engagement with research. These partnerships are intentionally organized to connect diverse forms of expertise and shift power relations in the research endeavor to ensure that all partners have a say in the **joint** work.

## RPPs help apply data systems to pressing questions.



#### RPPs can help build internal data



## RPPs help states and districts improve data systems.

Professional Learning

**Early Childhood** 

**Educator Workforce** 





#### When Researchers Have Access to Data, Students Succeed

When policymakers and researchers work together to answer questions about education, students and schools do better. That's because research is more than an academic exercise. It creates discoveries that have a direct impact on the students of today and tomorrow. Smart state and federal investments in research and data pay off—in both innovations *and* student outcomes.





knowledge on alliance

#### RESEARCH IS ABOUT ANSWERING QUESTIONS

Policymakers have questions about our schools. How do we keep students from dropping out? What can we do to retain the best teachers? With access to quality data and the training to use and safeguard it, researchers can help find answers and solutions.



#### RESEARCH SUPPORTS INDIVIDUAL STUDENTS

Data-driven research is behind many of the tools and strategies that help educators engage, teach, and guide students—from early warning systems to personalized learning.



#### RESEARCH INFORMS BETTER DECISIONS

Data-driven research helps states make better policy investments, like choosing an effective curriculum or developing an early childhood program that prepares students for success.



#### RESEARCH BUILDS KNOWLEDGE FOR THE FUTURE

Data-driven research helps educators and policymakers understand emerging issues and challenge conventional practices.



#### RESEARCH HELPS STUDENTS AND SCHOOLS SUCCEED

Without trustworthy research, policymakers, school leaders, and teachers are making decisions in the dark—and students get left behind. But when researchers have access to high-quality data, people can make the best decisions to support student learning in the classroom.



dataqualitycampaign.org

#### HERE'S HOW RESEARCH CAN BE USED...



#### BY POLICYMAKERS

Research helps answer policymakers' questions and identify programs that are a good use of state funds and resources.



#### BY PARENTS

Families rely on research to help make decisions about which schools and programs are the best fit to support their child's goals.



#### BY EDUCATORS

Research leads to effective tools, like early warning systems that help educators keep at-risk students on track.



#### BY HIGHER-ED LEADERS

Research shows postsecondary leaders how students move through their schools so they can better prepare them to graduate.

#### Thank you!

#### **Rachel Anderson**

Director, Policy and Research Strategy
Data Quality Campaign
randerson@dataqualitycampaign.org





**Robin Clausen, Ph.D.**, Stakeholder Liaison and Research Analyst, Statewide Longitudinal Data System, Montana Office of Public Instruction

Angie Henneberger, Ph.D., Research Assistant Professor, University of Maryland School of Social Work / @mdsocialwork

Nancy Sharkey, Ed.D., Senior Program Officer, Statewide Longitudinal Data Systems Grant Program, National Center for Education Statistics / @EdNCES

Chris Stoddard, Ph.D., Professor, Montana State University / @montanastate

Mathew Uretsky, Ph.D., Professor, Portland State University / @pdxssw

## Statewide Longitudinal Data Systems and Predictive Analytics: Understanding, Measuring, and Predicting K12 Outcomes

June 23, 2022



Nancy Sharkey SLDS Program Officer



Robin Clausen Montana Office of Public Instruction



Chris Stoddard Montana State University



Mathew Uretsky Maryland Longitudinal Data System Center



Angela Henneberger Maryland Longitudinal Data System Center





#### Agenda

- SLDS Grant Program Overview
- State Perspective: Montana
- State Perspective: Maryland



#### SLDS Program Background





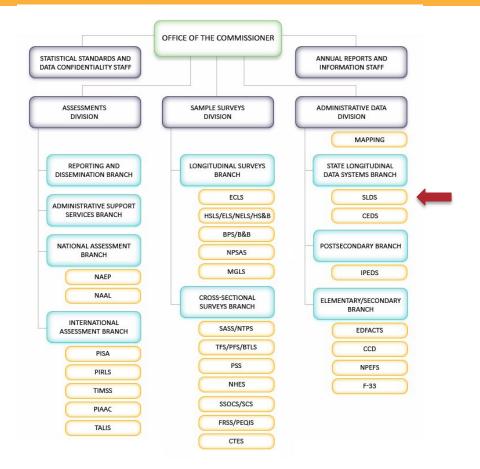
#### Legislative Background

- The SLDS Grant Program was authorized in 2002 by the Education Sciences Reform Act and the Educational Technical Assistance Act.
- The grants are cooperative agreements, which have more active federal government involvement than typical grants.
- Grants are administered by the Institute of Education Sciences (IES) of the U.S. Department of Education.







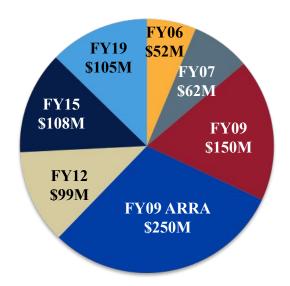






#### **Grant Awards**

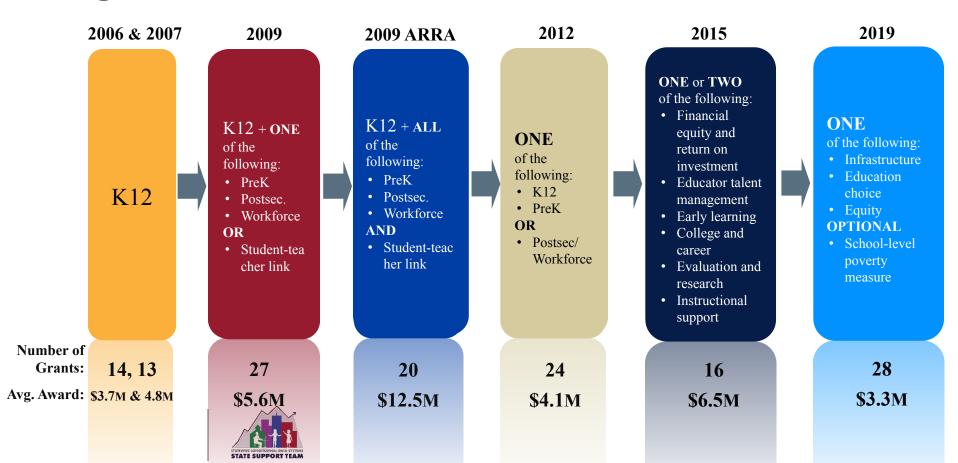
To date, 49 states plus American Samoa, the Commonwealth of the Northern Mariana Islands, the District of Columbia, Guam, Puerto Rico, and the U.S. Virgin Islands have received grants totaling \$826 million in 7 rounds of grants.







#### **Program Evolution**



#### FY19 Grants: Key Information

- Length of grants: 4 years
- Start and end dates: March 1, 2020 February 28, 2024
- Three Priority Areas: Infrastructure, Education Choice, Equity

Priority Area	Number of Grants
Infrastructure	19
Education Choice	1
Equity	8





### SLDS Technical Assistance: State Support Team The EDTAP Contract





#### SLDS State Support Team (SST)

- Free technical assistance is available to all states and territories, regardless of whether or not they have an active SLDS grant.
- Each state and territory has an assigned SST Point of Contact.

SST State Point of Contact

One Pager:

https://slds.ed.gov/#communities

/pdc/documents/14522







#### What Is the State Support Team?



The **State Support Team** is a group of data systems experts whose primary objective is directly supporting states to *develop*, *manage*, *use*, and *sustain* SLDSs.





#### What Is the State Support Team?





- data governance
- stakeholder engagement
- project management
- sustainability
- data use
- transparency

- collaboration and data linking
- vendor management
- system design
- strategic planning
- research agendas





#### What Is the State Support Team?

The SST provides support in sectors critical to SLDS success:

• early childhood initiatives



- K12 systems
  - postsecondary systems
    - workforce data
      - social services data





#### Types of SST Assistance

#### INDIVIDUAL ASSISTANCE

- Check-in calls and on-site visits
- Review project plans and other documents
- Provide resources, training, and examples
- Connect states with their peers
- Help determine state needs





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#### MULTI-STATE ASSISTANCE

- Best Practices Conference
- Resource sharing repository
- Publications
- Topical working groups
- Webinars
- Communities of practice
- Personnel Exchange Network
- Listserv





#### **SLDS** Best Practices Resources

The SLDS team produces a variety of products to capture best practices from the field and meet the evolving needs of the community.

- Issue Briefs
- Guides
- State/Territory Spotlights
- Webinar Summaries





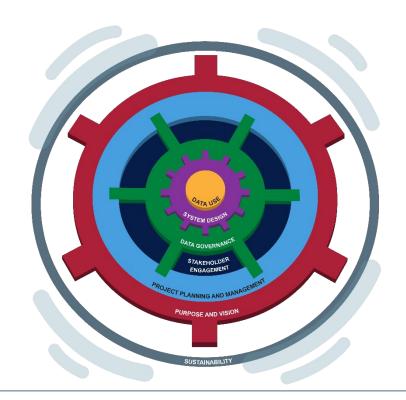
Search or browse resources at <a href="https://slds.ed.gov/#p=19">https://slds.ed.gov/#p=19</a>.





#### Communities of Practice

- SLDS Communities of Practice are based on the <u>SLDS Framework</u>.
- The framework covers seven essential components of an effective SLDS.
- The SST organizes all its technical assistance around these components.







#### Webinars

Webinars provide venues for states to:

- demonstrate products they have developed
- share best practices
- discuss issues of interest
- share valuable knowledge in a timely fashion

All webinars are <u>recorded</u>, and many have webinar summaries available on Communities 360.

Webinars are open to staff from all state agencies.







#### SST Collaboration: Integration Tier Partners



Common Education Data Standards (CEDS)



Privacy Technical Assistance Center (PTAC)



Center for the Integration of IDEA Data (CIID)



ED*Facts* Partner Support Center and ED*Facts* Data Management Team





#### The Common Education Data Standards (CEDS)



The CEDS project is a national collaborative effort that has developed **voluntary**, **common** data standards to streamline the exchange, comparison, and understanding of data within and across P-20W institutions and sectors.

- CEDS Data Warehouse
- CEDS Elements
- CEDS Integrated Data Store

http://ceds.ed.gov





### The Common Education Data Standards (CEDS) Tools



- Align
- Connect
- Open Source Community

http://ceds.ed.gov



#### Help with The Common Education Data Standards (CEDS)

#### **Attend a CEDS Open Source Community Meeting!**

- Occur the first Monday of every month
- 2:00-3:00 PM ET

The CEDS Open Source Community is where all changes to CEDS begin. New elements, element updates, and improvements to the CEDS Integrated Data Store and CEDS Data Warehouse are processed through the CEDS Open Source Community.



http://ceds.ed.gov





# Collaboration with Partner Support Center and Data Management: Value to Staff

- SST will know the current status, plans, and milestones for modernization planning and implementation so they can reference it and related resources in their SLDS technical assistance to states.
- EDFacts PSC staff will have a greater understanding of the State Support Team scope and delivery of technical assistance, which will enable state referrals to SST when SEAs have broader organizational and data quality challenges that impede EDFacts reporting.
- EDFacts PSC and DM will develop greater understanding of the current state of SEAs' human, organizational, and technical capacity, how federal reporting is currently conducted, and the areas of potential challenge universally and individually as modernization progresses.



# Collaboration with Partner Support Center and Data Management: Value to States and Territories

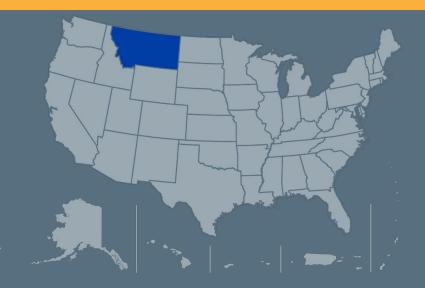
- States and territories will receive more holistic technical assistance which addresses their SLDS and federal reporting work in relation to one another.
- They will be better prepared to proactively incorporate the requirements of modernization into their internal infrastructure modernization efforts, including planning for the needed changes in data governance and specific processes.



#### Contact Information and Additional Information

- Nancy Sharkey <u>nancy.sharkey@ed.gov</u>
- About the SST: <a href="https://slds.ed.gov/#program/about-the-sst">https://slds.ed.gov/#program/about-the-sst</a>
- About the SLDS Grant Program: <a href="https://nces.ed.gov/programs/slds/">https://nces.ed.gov/programs/slds/</a>





## State Perspective: Montana

Robin Clausen, Montana Office of Public Instruction Chris Stoddard, Montana State University









EVALUATING Montana's Early Warning System (EWS)

Office of Public Instruction
Dr. Chris Stoddard
Montana State University
Putting Montana Students First At

#### Online EWS Tools

- School level report Summarizes data and creates visualizations for school level dropout risk, and specific trends including grades, attendance, behavior, and mobility.
- Student summary report Generates a spreadsheet containing all student data for the school, including risk rankings, percentage risk, change in risk, and odds ratios for specific risk factors.
- Student detail report Provides data and visualizations for a single student within that school, including their current dropout risk, change in risk over time, information on missing data, and predominant risk factors where interventions may be warranted.
- Dropout Probability- In grade 9-12 an at-risk student is identified as having a > 15% probability to drop out. Extreme at-risk student have a > 40% probability.



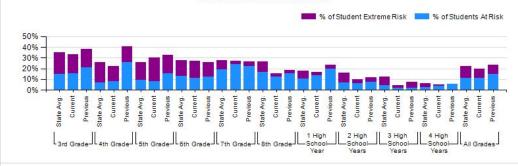
#### School <u>Dashboard</u>: School Name (masked)

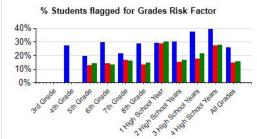


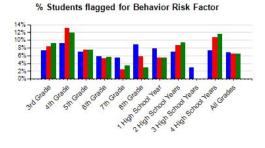
Category	Total	Percent of Total Students Enrolled	State Average
Students Missing Data	161	15.5%	3.9%
Students Identified	203	19.6%	22.2%
Students At - Risk	114	11.0%	10.9%
Students Extreme - Risk	89	8.6%	11.3%

Total Students Enrolled	Masked
Current EWS Run	10/03/2018
Previous EWS Run	08/08/2018
Student Summary	•

#### % Students Identified as At Risk









#### Student Level Report Student Name: Jess Thompson - UDJEHEGDB

**UDJEHEGDB** 



Jess Thompson		
State ID	UDJEHEGDB	
Grade	08	
Age	15	
Gender	F	
Birth Date	Jun 5 1999	
Previous Dropout	N	
Repeater K-8 Grade	N	
Age Difference	Over 2 Up	
Moved This School Year	N	
Moved From Out Of State	N	
More Than 2 School	N	

Dropout Probability	60.2	% *
Dropout Risk Fac	ctors	
Older Student	Y	1
Off Track	N	
Previous Dropout	N	
Attendance Risk Factor	1.34	1
Grades Risk Factor	1.00	
Behavior Risk Factor	1.34	1
Mobility Risk Factor	1.00	

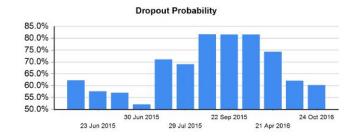
Dates Early Warning System Ran	Dropout Probability	Change
24 Oct 2016	60.2%	<u></u>
21 Oct 2016	62.1%	1
19 Oct 2016	51.0%	1
21 Apr 2016	74.3%	1
19 Apr 2016	67.5%	-
17 Mar 2016	70.4%	-
08 Mar 2016	73.5%	- 1
04 Mar 2016	76.3%	100
17 Nov 2015	76.4%	-
14 Oct 2015	80.2%	9
23 Sep 2015	81.5%	
22 Sep 2015	81.5%	

#### Attendance Rate Previous Term F's

Systems Attended Number of HS years

#### Previous Term A's

Behavior Events In Last 120 Days	1
Out Of School Suspension Events In Last 3 Years	1
Credit/Yr	
On Track	Y
Absences Last 60 days	2.5
Absense last 90 days	4.75





N/A

0.912



#### Research question 1 : Does EWS Accurately predict graduation?

- Early Warning System model was based on pilot school data
- Currently uses attendance, grade retention, moves across schools, behavior incidents (suspensions, expulsions) to predict dropout probability.
- 15% or greater flagged as "At Risk", 40% or greater "Extreme at Risk"

	EWS predicted graduation	EWS predicted dropout
Actual high school graduate		"False negatives"
Actual high school dropout	"False positives"	

- "False Negatives" are a success! School interventions based on EWS may have prevented Dropout
- Analysis will focus on "False Positives"

## Research Question 2: What is the degree of implementation of ews model in participating schools?

- We know a great deal about the implementation of the pilot schools (18)
- Know less about how the other 122 schools are using the system.
- Surveys and interview school leaders in Montana in schools that participate in EWS. Surveys were distributed in Spring 2022 by the Montana Office of Public Instruction.
- Create an implementation index (on a scale from 1-4)
- We will refine this index with the results of 45 interviews conducted with school officials in Year Two of the research study.

#### Research Question 3: Does the EWS improve student outcomes?

- Examine attendance, high school graduation, and college attendance
- Use staggered rollout of EWS to trace out effects
  - Compare students in schools before and after EWS was adopted
  - Compare students in EWS schools to students in schools not using EWS
  - Compare students who were "exposed" to EWS longer than others. Students graduating in 2012 only "exposed" for 1 year, by 2020 exposed since elem/middle school

Does the EWS improve student outcomes for specific subgroups of students?

- Gender, race/ethnicity, school size, school locale, intensity of EWS use
- Detailed analysis focusing on students identified as "at risk"

### Getting to know the data







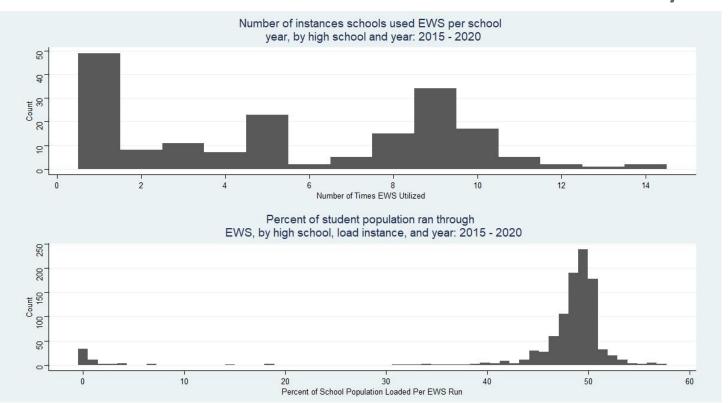




#### Our task: Focus on Using SLDS Data and On Implementation

- MT OPI has delivered the first round of data to MSU. This round included records on all students since 2008 and related datapoints about EWS students since 2011.
- MSU has completed tasks for Year One of the NCER research study. While
  results are preliminary, they highlight challenges and opportunities with
  the data management and analysis. Year Two of the study for MSU will
  focus on research question 1 and 3.

## Schools' use of EWS varied considerably



## How well did EWS predict final dropout rates?

Of students observed long enough to see final graduation outcome		
	Ever Graduated	Dropped out
Students ever scored at extreme risk of dropping out (N=4,115)	42.1%	57.9%
Students ever scored at risk of dropping out but never at extreme risk (N=5,465)	62.6%	37.4%
Students never flagged as at risk (N=14,110)	92.3%	7.7%

### What do these preliminary results indicate?

- EWS model is strongly correlated with actual graduation experiences.
  - Very few students never flagged by the system as at risk ever drop out.
  - Predicted probability of dropout is strongly related to actual dropout.
- Students without an EWS score have higher dropout rates than students in the EWS system.
- Important caveat: non-participating schools might be different than participants. Maybe non-participants have fewer counselors, less resources, etc. and therefore would have had higher dropout rates regardless of EWS use.
- Future research will compare how dropout rates changed for EWS adopters and non-adopters over time to distinguish these possibilities.



## State Perspective: Maryland

Mathew Uretsky, Portland State University, Maryland Longitudinal Data System Center Angela Henneberger, University of Maryland School of Social Work, Maryland Longitudinal Data System Center







Better Data • Informed Choices • Improved Results

Persisting Students as a
Unique Group of High
School Non-Graduates in
Maryland

Mathew C. Uretsky<sup>1</sup> Angela K. Henneberger<sup>2</sup>

<sup>1</sup>Portland State University

<sup>2</sup>University of Maryland School of Social Work

2022 Virtual Research Symposium: Assessing Capacity for Using Data to Build Actionable Evidence

June 23, 2022

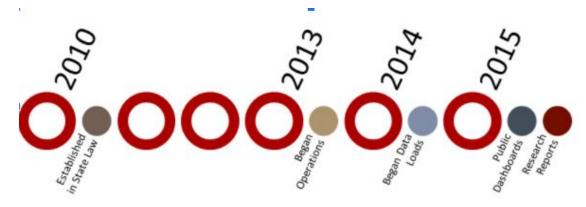
Data System

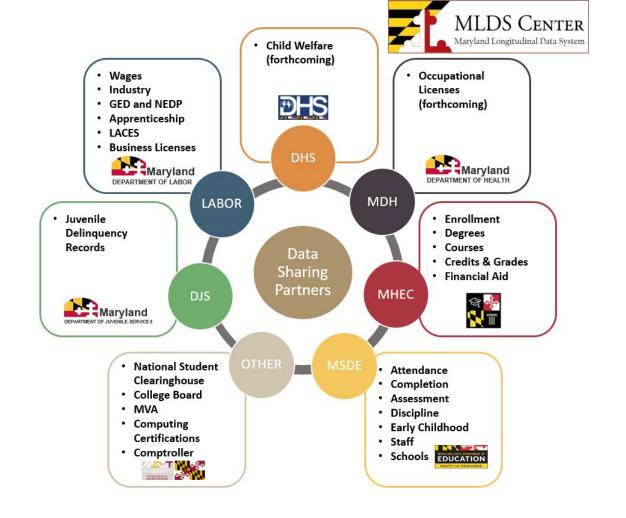
#### Overview

- Introduction to the MLDS
- Introduction and background on persisters
- Identifying persisters in Maryland
- Rates of persisters in Maryland
- Outcomes for persisters in Maryland
- Summary
- Implications

#### The MLDS Center

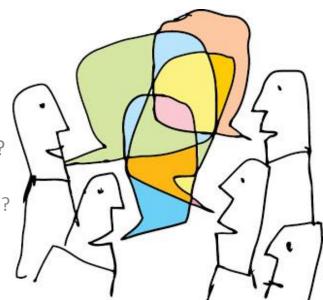
- Independent state agency that develops and maintains a data system containing student and workforce data from all levels of public education and the State's workforce.
- Generate timely and accurate information about student performance that can be used to improve the State's education system and guide decision makers at all levels.





# Introduction and Background on Persisters

- Most studies focus on dropouts
  - Early warning indicators or
  - Typologies (e.g. pushouts, pullouts)
- Who is missing from the conversation?
  - What about students who don't dropout, but do not graduate on time?

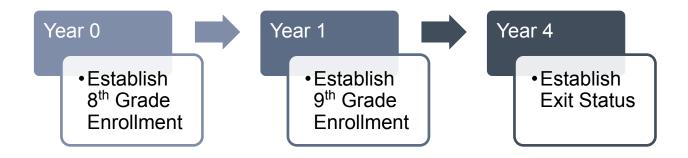


#### **Useful Definitions**

- On-time graduate Students who graduate with a regular diploma four years after entering the ninth grade as first-time freshmen
- Dropout Students who formally withdraw from school
- Persister Students who do not earn a regular diploma but are still enrolled on their expected graduation date

# Identifying Persisters in Maryland

### Establishing the Cohort



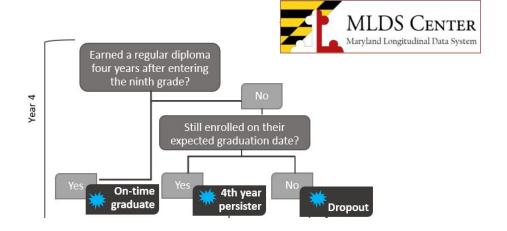
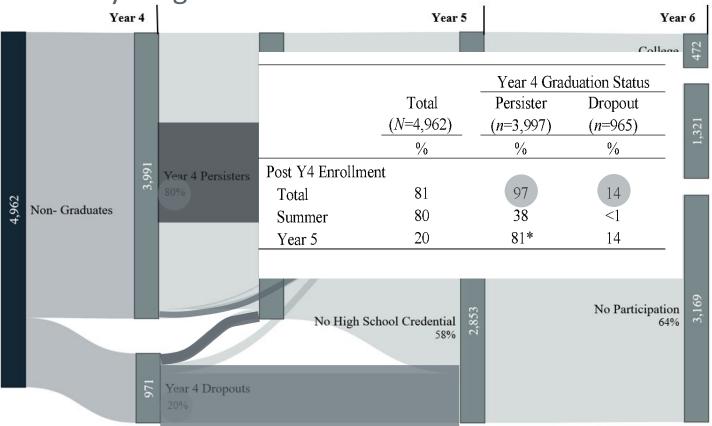


Figure 1.
Systems Diagram for Categorizing High School Graduation Outcomes

## Persisting Students in Maryland

Rates and Outcomes

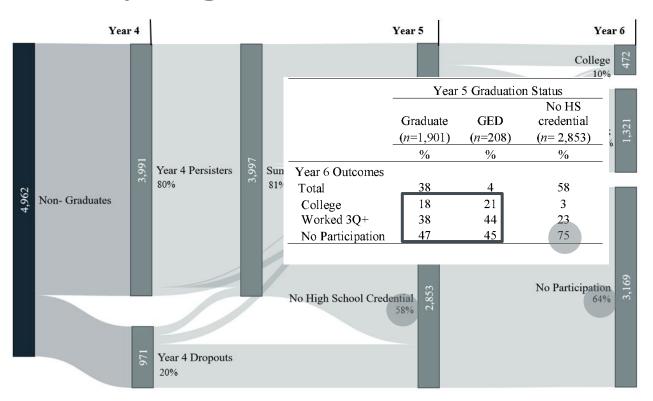
Sankey Diagram Years 4-6



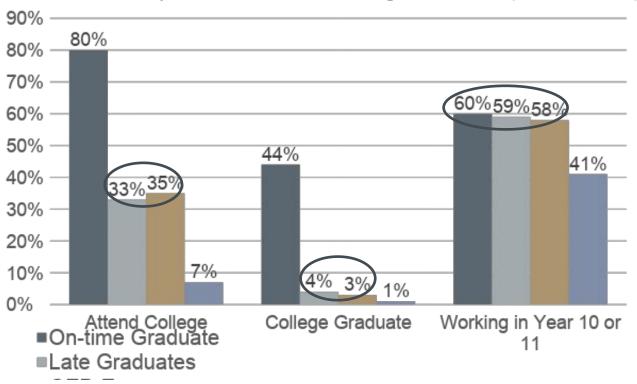
Sankey Diagram Years 4-6 Year 4 Year 5 Year 6 College \$ Year 4 Graduation Status Persister Dropout Total (N=4,962)(n=3,997)(n=965)Year 4 Per % % 80% Year 5 Graduation Status Non- Graduates 38 Graduate **GED** 52 No HS Credential 58 81 No Participation No High School Credential Year 4 Dropouts

20%

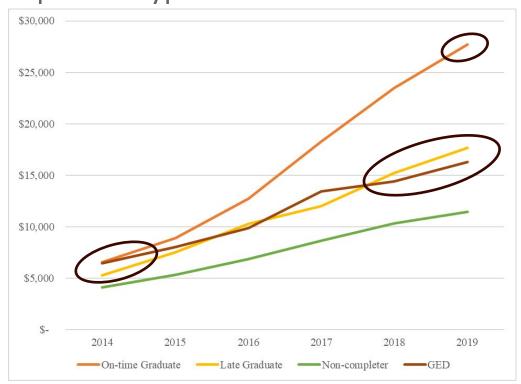
### Sankey Diagram Years 4-6



## Postsecondary and Workforce Outcomes by High School Completion Status through Year 11 (*N*= 54,023)



## Median Annual Wages by High School Completion Type Calendar Years 6-11



## **Summary and Implications**

#### Summary

- Persisting students
  - Consistently outnumber dropouts (4:1 in Year 4)
  - Higher reenrollment (>7:1)
  - Higher Year 5 graduation rate (>12:1)
- Nearly all persisters reenroll, but more than half have no HS credential by the end of Year 5
- GED earners and Late grads
  - Similar post-secondary and workforce participation
  - Late grads out-earn GED earners by Year 11

## **Implications**

- Considering persisting alongside dropout provides a more informative analysis of high school graduation
- Better identification and continued study of persisters
  - Can help to increase high school graduation rates for persisters and dropouts
  - And promote a cascade of positive life outcomes
- Encouraging late graduating or GED earning may present a viable alternative
- Population-level linked longitudinal administrative data allows for investigation of relatively rare populations

## For More Information

MLDS Center website

https://mldscenter.maryland.gov/

 Reports and publications available upon request – Email: <u>muretsky@pdx.edu</u>

## **Questions and Contact**

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Portland State University
MLDS Center
muretsky@pdx.edu

Dr. Angela Henneberger
University of Maryland School of Social Work
MLDS Center Director of Research
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## Contact Information and Additional Information

#### **SLDS Program**

• Nancy Sharkey: <u>nancy.sharkey@ed.gov</u>

#### Montana

- Robin Clausen: robin.clausen@mt.gov
- Chris Stoddard: chrisstodd@gmail.com

#### **Maryland**

- Mathew Uretsky: muretsky@pdx.edu
- Angela Henneberger: angela.henneberger@maryland.gov

About the SLDS Grant Program: <a href="https://nces.ed.gov/programs/slds/">https://nces.ed.gov/programs/slds/</a> About the SST: <a href="https://slds.ed.gov/#program/about-the-sst">https://slds.ed.gov/#program/about-the-sst</a>





## Questions and Discussion





# Thank you!











@data\_foundation | #DataLive

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# 5-minute Break

Event will resume at 11:30 a.m. ET







(in)





# Using Linked Administrative Data to Connect Families to Pandemic Stimulus Payments

**Aparna Ramesh**, Senior Research Manager, California Policy Lab, UC Berkeley / @arparnar

# Connecting families to benefits using administrative data: a case study in hashed linkages

Aparna Ramesh, Senior Research Manager California Policy Lab at UC Berkeley

aparna.ramesh@berkeley.edu









**June 2022** 



#### The California Policy Lab

- Research institute at Univ of California, that works almost exclusively with admin data
- Works with 40+ state and local gov't partners
- Data on...
  - Wages, taxes, and UI
  - Human services and homeless-system enrollments
  - Health utilization and vital records
  - Arrests, charges, and dispositions
  - K12 and higher ed enrollments and outcomes
- Safety net research primarily focused on:
  - How to equitably increase access?
  - How to improve service delivery?
  - What is the impact of the safety net on health, employment, education, criminal justice?





- Anti-poverty tax credits: cash delivered through tax filing with potential to lift millions of out poverty
- federal Earned Income Tax Credit, federal stimulus payments, advanced Child Tax Credit (plus state versions): thousands of dollars in aid
- Many who qualify actually fall *below* the filing threshold and may not regularly file taxes: and miss out on thousands in benefits

#### Three vexing policy questions:

- How many low-income Californians qualify for but are not receiving this cash assistance (aka who are the non-filers)?
- How can we close the take-up gap?
- If they receive these credits, how many Californians are lifted out of poverty?

# The data challenge: no one entity knows who the non-filers are

CALIFORNIA POLICY LAB

Number of eligible non-filers

Take-up:

All eligible individuals

Tax agencies
(e.g. IRS, California
Franchise Tax
Board):

Know who files and receives credits.

Has individual non-filer info

Do not know who is eligible but non-filing.

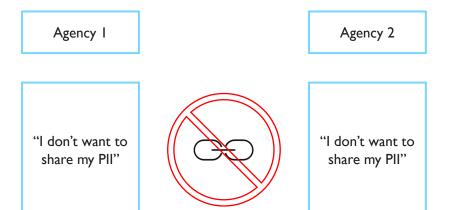
State and local human service agencies (e.g. CA Dept of Social Services):

Serve many families below the non-filing threshold.

Do not know which of those families have not filed.





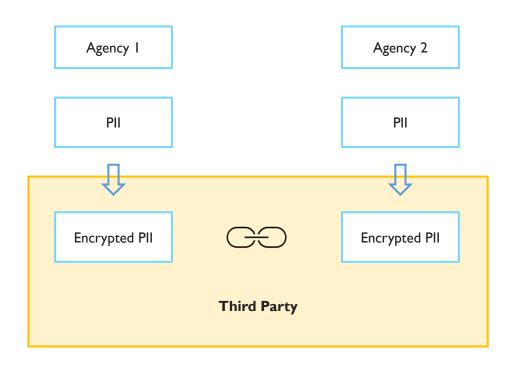


#### **Rationales**

- Legal
- Privacy
- Security
- Trust

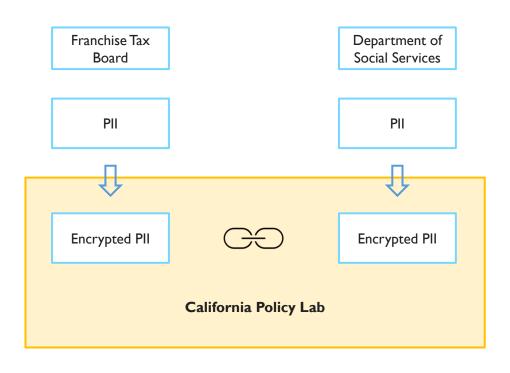






#### Our use case





#### <u>Goal</u>

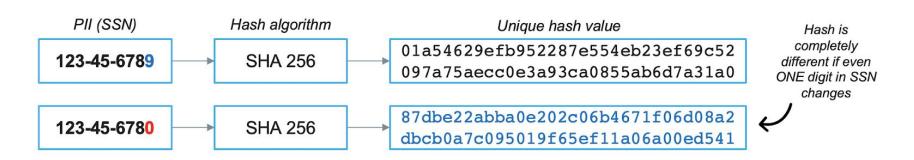
 To identify enrollees of SNAP that were eligible for

 but not claiming – tax
 benefits like EITC, CTC, and stimulus \$



CALIFORNIA POLICY LAB

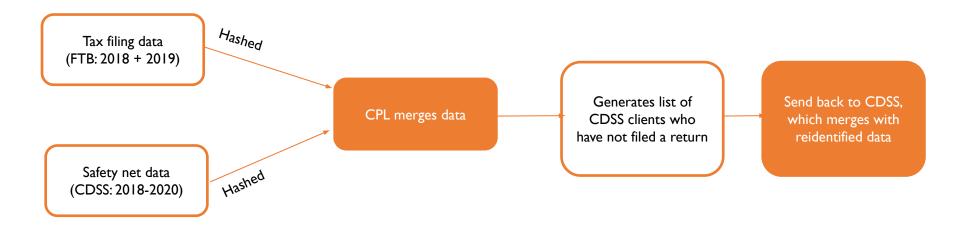
- One-directional encryption
- Mathematically impossible to reverse
- Hash SSN, first name, last name, and date of birth







- CPL serves as a trusted third party: has a DUA signed with both FTB and CDSS—CDSS/FTB do not need to sign anything with each other
- Hashing is a one-way transformation of identifiers in the same way—so the receiving agency doesn't know but can link the data



#### What we found



Most low-income families actually do file a return and received benefits automatically

**75%** 

received the federal stimulus automatically

**74%** 

of children received child tax credit automatically

#### What we found



Of the adults who did not receive the federal stimulus:

- Most were single adults without dependents (60%)
- Most had no observed wage earnings (67%)

Of the children who did not receive the credit:

- Most live with a single adult
- A quarter lived in households with no adult on the case



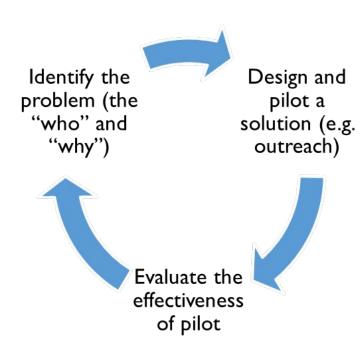
So what?



"Finding a non-filer is like finding a needle in a haystack"

#### **CDSS** used the non-filer list to conduct outreach





- CDSS conducted phone and email outreach to roughly ~400,000 non filers
- Directed them to the non-filer portal (GetCTC.org) with hotline assistance
- We built a randomized control trial, currently using a hashed linkage to evaluate who eventually filed a return
- What worked? What didn't? What are higher-touch interventions to help individuals file tax returners?

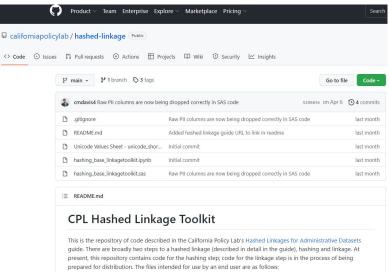
#### Want to administer hashed linkage?

#### Visit: <a href="mailto:bit.ly/HashedLinkage">bit.ly/HashedLinkage</a>

#### **Contains**

- Guide for departmental leadership: to decide on the best legal pathways to linkage, assemble and manage a team of legal and data staff to execute a linkage, and identify and work with a third-party partner as needed
- Step by step guidance for technical staff: to execute a privacy-preserving linkage using cryptographic hashing
- Hashing code on GitHub (linkage code coming soon!)
   https://github.com/californiapolicylab/hashed-linkage





### **Beyond this policy problem**

- Social services <> colleges/universities <> financial aid
- Social services <> incarceration
- Social services <> credit bureau
- Social services <> public utilities <> credit bureau
- Social services <> birth/death records <> hospitalizations/ED
- Credit bureau <> financial aid
- Credit bureau <> probation





## Takeaways:

- #1: Breaking down data silos can help break down policy silos
- #2: Hashed linkages can preserve privacy and break silos
- #3: Linked data can help identify the problem and evaluate the solution: building a virtuous cycle of data use









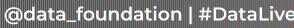
#### **Questions?**

aparna.ramesh@berkeley.edu

bit.ly/HashedLinkage







Trachtenberg School of Public Policy & Public Administration THE GEORGE WASHINGTON UNIVERSITY

## Using a Framework for Evidence Capacity to Strengthen Federal Program Offices

Heather Gordon, Managing Consultant, Mathematica / @Mathematica Now







## Using a Framework for Evidence Capacity to Strengthen Federal **Program Offices**

**Heather Gordon, Mathematica** 



# How do we define evidence capacity?

/ Evidence capacity encompasses the knowledge, skills, behavior, and resources that support an organization's ability to build and use evidence to make decisions.



## Fast facts about the framework

/ Who it's for

OPRE, but is applicable for broader use across the federal government and human service organizations

/ Why it's needed

To establish a practical definition of "evidence capacity" and assess an organization's evidence capacity

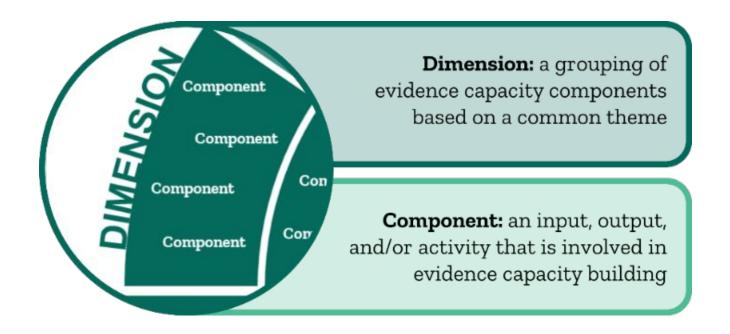
/ Where to find it

Will be released publicly on OPRE's website later this year





## Framework structure



# Five dimensions of evidence capacity

#### 1. Evidence culture

- Organizational commitment to evidence
- Equity and inclusion
- Learning mindset

### 2. Leadership

- Evidence-informed decision-making
- Budgeting
- Team composition
- Team support

## Five dimensions of evidence capacity cont.

#### 3. Evidence infrastructure

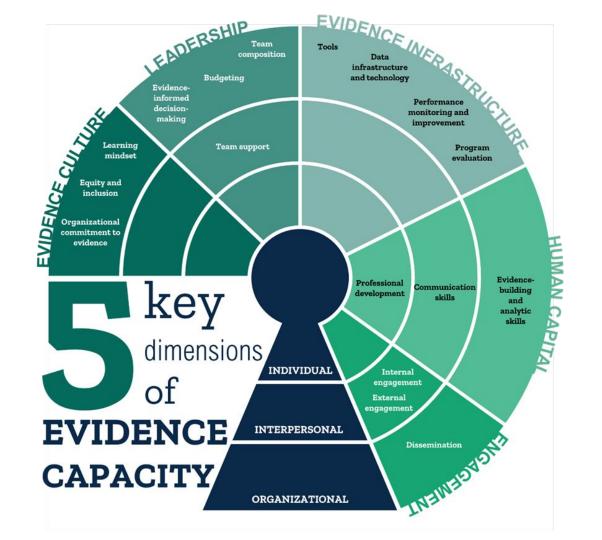
- Tools
- Data infrastructure and technology
- Performance monitoring and improvement
- Program evaluation

#### 4. Human capital

- Evidence-building and analytic skills
- Communication skills
- Professional development

#### 5. Engagement

- Dissemination
- Internal engagement
- External engagement



# Office of Human Services Emergency Preparedness and Response (OHSEPR) partnership

- / Goal: Support OHSEPR's evidence capacity by providing foundational information on disaster displacement, an issue that is not well addressed in existing resources
- / Relevant evidence capacity components:
  - Organizational commitment to evidence
  - Learning mindset
  - Evidence-informed decision-making
  - External engagement

## Office of Refugee Resettlement (ORR) Services for Survivors of Torture (SOT) partnership

- / Goal: Improve the performance monitoring capacity within the SOT program by using existing data to answer specific research questions and identify ways to improve existing measures
- / Build the foundation for future evaluation to determine what works in terms of SOT program characteristics and client outcomes
- / Relevant evidence capacity components:
  - Organizational commitment to evidence
  - Learning mindset
  - Performance monitoring and improvement
  - Data infrastructure and technology
  - External engagement





### For more information, please contact:

- / ACF/OPRE/Division of Data and Improvement: Nicole Deterding (Nicole.Deterding@acf.hhs.gov)
- / Mathematica: Heather Zaveri (<u>hzaveri@mathematica-mpr.com</u>) and Heather Gordon (<u>hgordon@mathematica-mpr.com</u>)





#### **Questions?**







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Trachtenberg School of Public Policy & Public Administration

### 30-minute Break

Event will resume at 12:30 p.m. ET





## Welcome back!



12:35 p.m. - Critical Factors for Building Successful Data Science Teams

12:50 p.m. - Advocating for and Applying COVID-19
Equity Data: The Black Equity Coalition's
(Pittsburgh, PA) Efforts to Improve Public-Sector
Health Agencies' Practices

**1:50 p.m. –** 5-minute break

1:55 p.m. – A dynamic, inclusive approach to learning agenda development for the Centers for Disease Control and Prevention's (CDC's) Center for State, Tribal, Local, and Territorial Support (CSTLTS): Reflections on the participant engagement process

2:10 p.m. – Best Practices for Monitoring and Evaluating the ARP, IIJA and Other Programs: Report of the Department of Commerce Data Covernance Working Group

**3:10 p.m. –** Closing remarks









### **Critical Factors for Building** Successful Data Science Teams

Robin Wagner, Ph.D., Senior Advisor, Epidemiology Branch, Division of Cardiovascular Sciences, National Heart, Lung, and Blood Institute, National Institutes of Health / @nih\_nhlbi

# **Critical Factors for Building Successful Data Science Teams**

Robin M. Wagner, PhD, MS
Chair, HHS Data Council Data-Oriented Workforce Subcommittee
(DOWS) and

Senior Advisor, Division of Cardiovascular Sciences
National Heart, Lung, and Blood Institute
National Institutes of Health

Presented to Data Foundation 2022 Virtual Research Symposium: Assessing Capacity for Using Data to Build Actionable Evidence *June 23, 2022* 

U.S. Department of Health & Human Services

#### **Overview**

- Background
- Study Purpose
- Overall Study Design
- Literature Review Key Findings
- Gaps in Literature Review and Solutions
- Final Summary Report Recommendations
- Discussion



### Data-Oriented Workforce Subcommittee (DOWS)

- Subcommittee of <u>HHS Data Council</u>
- Established to implement workforce priority of <u>HHS Data Strategy</u>

#### **CHARGE**

Develop high-level work plan to enhance the data science capacity of HHS' workforce by identifying training opportunities for existing staff, recruitment strategies and tools to hire new staff, and retention and succession planning strategies to sustain the data science workforce

- ☐ Focus on low-hanging fruit that benefits all HHS agencies, but consider longer term strategies
- ☐ Include strategies that build data science capacity at organization, team and individual levels
- ☐ Align work with <u>Foundations of Evidence Based Policymaking Act of 2018</u>, <u>Federal Data Strategy</u>, HHS Data Strategy, and HHS' agencies' data strategies

#### **DOWS Progress to Date**

31 members from 11 HHS agencies

44 meetings since June 2019

35+ presentations/demos from HHS, other agencies

Case study approach to synthesize findings across agencies

Initial assessment of fellowships/internships that can support data science

Critical Factors for Building Successful Data Science Teams

Authorities and Mechanisms for Hiring and Retaining Data Scientists at HHS



Workforce Subcommittee (DOWS)
September 17, 2019

Critical Factors for Building Successful Data Science Teams

#### **Study Purpose**

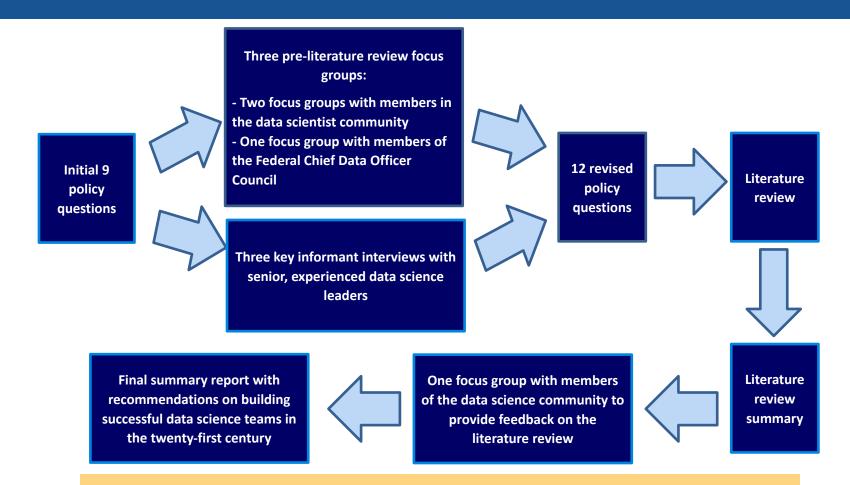
Create evidence

 To identify critical factors for building successful data science teams and optimizing their use and value within their organizations

Disseminate findings

 To provide evidence-based recommendations to the HHS Data Council for wider dissemination to HHS OPDIVs and STAFFDIVs and other federal partners

#### **Overall Study Design**



#### **Literature Review Key Findings**



#### Topic 1: Skills and competencies of data science teams

- Data science skillsets fall into technical, analytical, and business domains, while data ethics should overarchingly guide data science work
- Organizations should distribute skills among data science team members, since unicorns are rare, command high salaries, and do not mitigate risk



#### **Topic 2: Management**

• Data science managers must be data literate, need to understand how data science can help the organization achieve its goals, and should foster an environment for data-driven experimentation



#### **Topic 3: Recruitment and retention**

• Data scientists are looking for interesting and challenging work and a place to grow, so an environment that offers them career development opportunities and clear career pathways, fosters creativity and curiosity, and flexibility is key



#### **Topic 4: Organization of data science teams**

 A hub-and-spoke model, in which a centralized hub exists that connects to other departments, or spokes, is the most recommended organizational model for data science teams



#### Topic 5: How organizations value and use data science teams

 Organizations need strong communication, clear understanding and expectations of their data science team(s), a shared vision for data science projects, sufficient IT resources, and a culture of data literacy to ensure data science teams are used and valued by their organization

### **Gaps in Literature Review and Solutions Identified by Focus Group**

- Evaluate data scientist skills
  - Use take-home data science exercises and diverse business areas hiring panel for candidates
- Structure data science teams in organization
  - Vary team structure based on organization's needs
- Address federal government-specific challenges
  - Recruitment: Long hiring processes, unclear job announcements and expected career paths, lower salaries compared to private sector
  - Retention: Poorly defined data science projects, inadequate data science resources/tools, inadequate organizational data literacy and democratization (requires leadership support)
- Enhance data ethics including fairness/transparency/checks into daily work
- Enable data scientists to serve as agency advocates and change agents
- Provide more concrete examples to facilitate agency transformation
- Expand research on Chief Data Officer's role in enhancing federal data science workforce

#### Final Summary Report Recommendations — I



#### Topic 1: Skills and competencies of data science teams

- Distribute skills across team members
- Regularly measure and upgrade skills within the data science team
- Ensure team members have diverse backgrounds and an understanding of how data ethics fits into their work
- Develop skills from the technical, analytics, and business domains within the data science team



#### **Topic 2: Management**

- Ensure data science team managers are data literate with strong business skills and awareness of the goals of the broader organization
- Enable data science managers to serve as advocates for the data science team to upper management



#### **Topic 3: Recruitment and retention**

- Provide challenging and mission-oriented work to attract and retain talented data scientists
- Provide clear career pathways and professional development opportunities to retain data scientists
- Work with hiring managers to be intentional in the language and expectations listed in job announcements
- Use new hiring processes such as Subject Matter Expert Qualification Assessments and develop partnerships with universities to recruit data scientists

#### Final Summary Report Recommendations — II



#### **Topic 4: Organization of data science teams**

- Use a hybrid of centralized and decentralized approaches, also known as a hub-and-spoke approach, to organize data science teams within the organization
- Ensure the hub is led by executive leadership to maintain visibility within the organization
- Create a Center of Excellence in the hub to provide data scientists an identity within the organization
- Create a structure that provides opportunities for experimentation and exploration so that the data scientists can thrive



#### **Topic 5: How organizations value and use data science teams**

- Secure buy-in from executive leadership who agree to promote a culture that welcomes new data scientists, ideas, and technologies
- Increase data literacy throughout the organization to facilitate strong communication between data scientists and end users
- Implement policy changes to democratize data and integrate data across multiple agencies
- Enlist the support of executives and collaborate with organizational groups and end users to empower data scientists to serve as advocates for change within their organization

## Discussion



#### **Contact Information**

Robin M. Wagner, PhD, MS

Senior Advisor

**Epidemiology Branch, Division of Cardiovascular Diseases** 

National Heart, Lung, and Blood Institute

Phone: (301)-480-7019

Email: Robin.Wagner@nih.gov





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# Advocating for and Applying COVID-19 Equity Data: The Black Equity Coalition's (Pittsburgh, PA) Efforts to Improve Public-Sector Health Agencies' Practices

**Jason Beery**, **Ph.D.**, Director of Applied Research, UrbanKind Institute & Member, Black Equity Coalition Data Working Group / @BeUrbanKind

**Ashley Hill, DrPH**, Assistant Professor, Department of Epidemiology, School of Public Health, University of Pittsburgh & Member, Black Equity Coalition Community Health Working Group / @DrAshleyHill

Ruth Howze, Community Coordinator, Black Equity Coalition / @blackequityogh

**Stacey Pharrams**, Community Researcher, Healthy Start Initiative & Member, Black Equity Coalition Data Working Group



### Advocating for and Applying Equity to COVID-19 Data:

The Black Equity Coalition's (Pittsburgh, PA) Efforts to Improve Public-Sector

Health Agencies' Practices

Stacey Pharrams, Community Researcher, Healthy Start Incorporated Ruth Howze, Community Coordinator, Black Equity Coalition Ashley V. Hill, DrPH, Epidemiology, University of Pittsburgh Jason Beery, PhD, Director of Applied Research, UrbanKind Institute

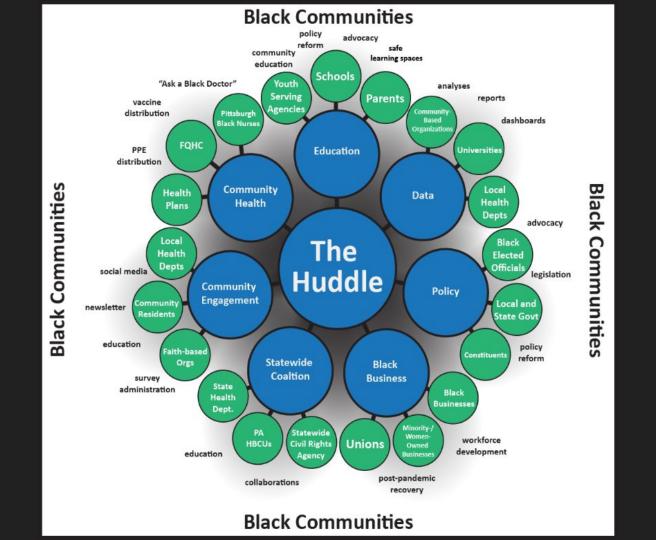
Data Foundation 2022 Research Symposium June 23, 2022

### The Black Equity Coalition

The Black Equity Coalition (BEC) is a Black-led multi-sectoral collaboration which aims to address the disparate impact of the COVID-19 pandemic on the Pittsburgh region's Black community.

#### Members are:

- physicians
- epidemiologists
- public health and health care practitioners
- social scientists
- business leaders and business support providers
- community funders
- government officials
- civic data intermediaries



### BEC Data Committee

#### Administrative context

- Allegheny County Health Department is the legislatively-designated public health authority.
- Across Pennsylvania, five other counties and four municipalities have their own public health authorities.
- The PA Department of Health manages the remainder of the state (~59% of PA population).
- Exception: Philadelphia's health department is entirely independent from the PA Department of Health.



## In April, 2020, a group of people voluntarily came together to look at data to make sense of the pandemic

- Karen Abrams, Program Officer at The Heinz Endowments pulled together epidemiologists, health professionals, social scientists, community leaders, and data professionals.
- The group broadly explored how the pandemic was impacting the Black community, and began meeting twice per week.
- In time, the group became the Data
   Committee of the Black Equity Coalition.

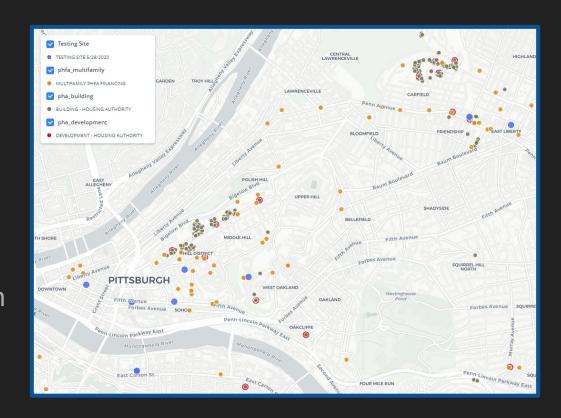


You <u>need</u> to come to this meeting

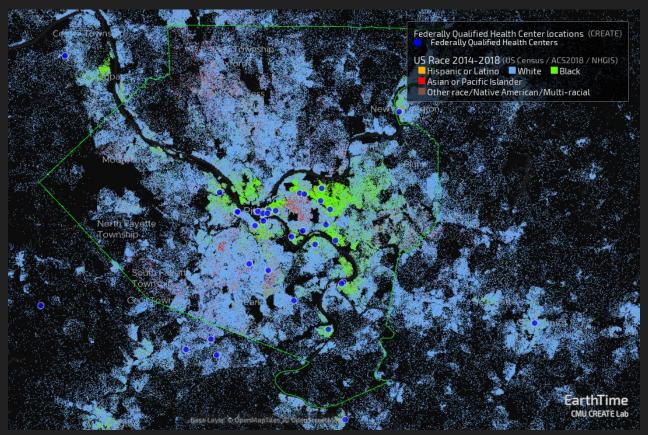
### Goal: Improve access to testing

 Early-on, it was clear that testing resources weren't accessible to people in many Black communities

 BEC shared maps showing this disparity with the Pittsburgh Black Elected Officials Coalition

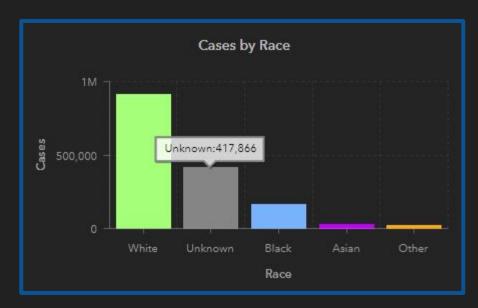


## Outcome: Allegheny County Health Department began providing testing through Federally-Qualified Health Centers



### Goal: Improve quality of testing and case data

- Testing and case records were missing race and ethnicity.
- Asked county to :
  - link case data to their data warehouse to fill-in missing values.
  - emphasize collection of data by race in contact tracing, and to hire contact tracers through FQHCs to improve response by Black people.
- Encouraged PA Department of Health to provide training and emphasize enforcement of data collection practices.



https://www.health.pa.gov/topics/disease/coronavirus/pages/cases.asp

## Output: PA DoH emphasizes data quality improvements through orders and training

PENNSYLVANIA DEPARTMENT OF HEALTH 2020 – PAHAN – 543 – 12-28 - ADV Providing demographic variables as part of laboratory submission forms



DATE:	ATE: 12/28/2020		
TO:	Health Alert Network		
FROM:	Rachel Levine, MD, Secretary of Health		
SUBJECT: UPDATE: Providing demographic variables as part of labor submission forms			
DISTRIBUTION:	Statewide		
LOCATION: n/a			
STREET ADDRESS:	n/a		
COUNTY: n/a			
MUNICIPALITY:	n/a		
ZIP CODE:	n/a		

This transmission is a Health Advisory: Provides important information for a specific incident or situation; may require immediate action.

HOSPITALS: PLEASE SHARE WITH ALL MEDICAL, PEDIATRIC, NURSING, AND LABORATORY STAFF IN YOUR HOSPITAL; EMB COUNCILS: PLOASE DISTRIBUTE AS APPROPRIATE: FOHCE: PLASE DISTRIBUTE AS APPROPRIATE LOCAL HEALTH JURISDICTIONS: PLEASE DISTRIBUTE AS APPROPRIATE; PROFESSIONAL ORGANIZATIONS: PLEASE DISTRIBUTE TO YOUR MEMBERSHIP.

- Laboratory submission forms and patient test results with missing key demographic variables including patient date of birth, phone number, address, race, and ethnicity continue to present challences for public health staff
- These variables are essential for a complete and timely public health response to patients with COVID-19 and other reportable diseases
- Providers are reminded that patient date of birth, address, telephone number, race, and ethnicity data fields should be included on all laboratory submission forms
- Clinical laboratories are mandated to report the name, age, address, telephone number, and other information requested by the Department regarding the person from whom the specimen was obtained. See (PA Code, Title 28, Chapter 27: § 27.22 "Reporting of cases by clinical laboratories")
- Laboratories are unable to report this information unless they receive it with submitted specimens

This replaces PA HAN 495. The Pennsylvania Department of Health (Department) continues to identify a large number of laboratory test results submitted without key variables including patient date of birth, address, and telephone number. These demographic fields are essential for correct jurisdiction assignment and for the timely initiation of case investigations, particularly related to COVID-19 exposures.

Since the beginning of the pandemic, race data and ethnicity data are unknown for 41% and 69% of Pennsylvania COVID-19 cases, respectively. Additionally, among almost 5 million COVID-related reports submitted by labs and providers to PA-NEDSS in the past 90 days, 42%



Health > All Health Topics > Laboratories > Demographic Reporting

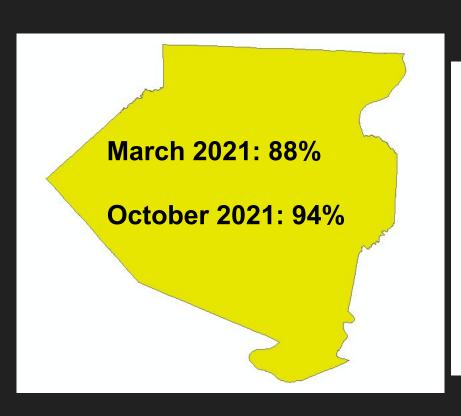
### Demographic Data Reporting for Diagnostic Testing Online Course

Without accurate demographic data for diagnostic testing, it's impossible for public health and healthcare professionals to know how diseases are impacting our diverse communities in Pennsylvania. To improve our ability to track and respond to these issues, the Pennsylvania Department of Health has developed a short, online course to provide you with an overview of how and why demographic data collection is so vital in laboratory testing. During this training, you will learn:

- · What data needs to be collected with a testing specimen;
- · Why the data is needed and how it is utilized;
- · Testing providers and clinical laboratories actions; and
- · Resources and references available.

#### Finding and Taking This Course

## Outcome: A growing share of case records from Allegheny County and Pennsylvania capture race



March 2021: 63%

**October 2021: 73%** 

## Goal: Improve accessibility of data - We started with a daily email of data scraped from public websites...

Here are the state and county updates for 4/26:

PA State COVID-19 data from 2020-04-26 Positive Cases: 31.2% Black (4027 Black / 12915 race known, 28250 race unknown, 68.6% of 41165 total) Deaths: 22.0% Black (168 Black / 763 race known, 787 race unknown, 50.8% of 1550 total) Positive Cases: 64.2% White (8292 White / 12915 race known, 28250 race unknown, 68.6% of 41165 total) Deaths: 74.7% White (570 White / 763 race known, 787 race unknown, 50.8% of 1550 total)

PA State COVID-19 Mortality/Death rates from 2020-04-26 4.2% Black ( 168 Black deaths / 4027 Black cases) 6.9% White ( 570 White deaths / 8292 White cases) 5.9% All race known ( 763 race known deaths / 12915 race known cases) 2.8% All race unknown ( 787 race unknown deaths / 28250 race unknown cases) 3.8% All (1550 all deaths / 41165 all cases)

ACHD COVID-19 data from 2020-04-26 All Cases: 23.2% Black ( 210 Black / 905 race known, 306 race unknown, 25.3% of 1211 total) All Tests: 21.4% Black (1549 Black / 7251 race known, 8340 race unknown, 53.5% of 15591 total) Hospitalizations: 24.0% Black ( 48 Black / 200 race known, 13 race unknown, 6.1% of 213 total) Admitted to ICU: 19.5% Black ( 15 Black / 77 race known, 6 race unknown, 7.2% of 83 total) Deaths: 16.7% Black ( 9 Black / 54 race known, 19 race unknown, 26.0% of 73 total) All Cases: 74.6% White ( 675 White / 905 race known, 306 race unknown, 25.3% of 1211 total) All Tests: 76.8% White (5571 White / 7251 race known, 8340 race unknown, 53.5% of 15591 total) Hospitalizations: 73.5% White ( 147 White / 200 race known, 13 race unknown, 6.1% of 213 total) Admitted to ICU: 79.2% White ( 61 White / 77 race known, 6 race unknown, 7.2% of 83 total) Deaths: 83.3% White ( 45 White / 54 race known, 19 race unknown, 26.0% of 73 total)

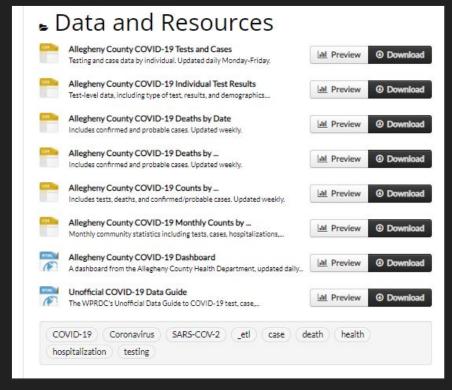
ACHD COVID-19 Infection rates from 2020-04-26 13.6% Black ( 210 Black cases / 1549 Black tests) 12.1% White ( 675 White cases / 5571 White tests) 12.5% All race known ( 905 race known cases / 7251 race known tests) 3.7% All race unknown ( 306 race unknown cases / 8340 race unknown tests) 7.8% All (1211 all cases / 15591 all tests)

ACHD COVID-19 Mortality/Death rates from 2020-04-26 4.3% Black ( 9 Black deaths / 210 Black cases) 6.7% White ( 45 White deaths / 675 White cases) 6.0% All race known ( 54 race known deaths / 905 race known cases) 6.2% All race unknown ( 19 race unknown deaths / 306 race unknown cases) 6.0% All ( 73 all deaths / 1211 all cases)

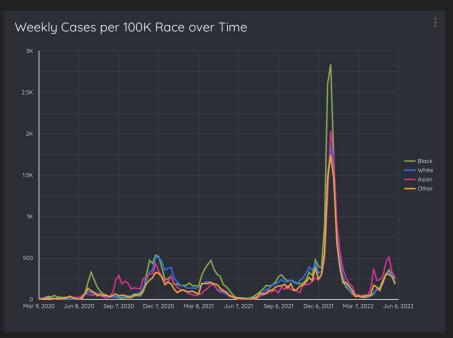
### Outcome: Open data!

 Co-designed open data feeds with Allegheny County to inform actions to eliminate disparity in COVID response.

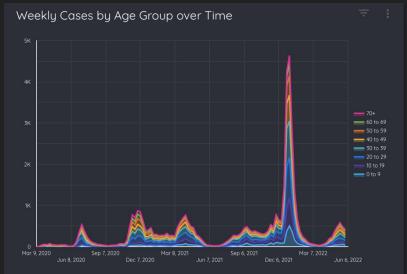
 Provided context about data systems in a guide for users enabling more-responsible uses of this data.

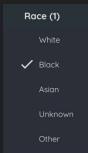


## Outcome: BEC COVID-19 Data Dashboard visualizes the pandemic's impact on the Black community









By default, these charts show all COVID-19 cases in Allegheny County, PA, over time. By selecting a race category above, it is possible to view age patterns for a particular race category, over time.

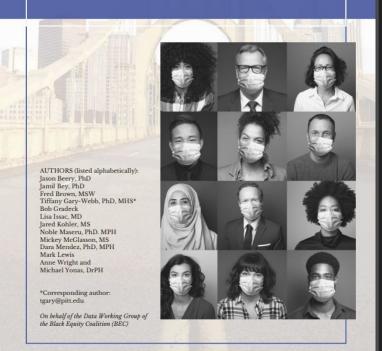
## Goal: Use vaccination data to track progress and inform outreach

 Collected and shared potential use cases for vaccine data with the state once we learned that they were building data dashboards without community feedback

	A	В	С	D	Е	F
1	Capturing COVID-19 Vacccine Dis	tribution and Immunization Data	Use Cases in Pennsylvania			
2	You have the opportunity to provide adv distribution and immunizations. This tal			should share related to COVID-19 vaccine stions that data can help to answer.		
3	Please add a new question in column A	. Use a new row for each question. In	each row, complete the rest of the pr	ompts (Columns B-D) related to your question.		
4	The second tab of this worksheet contains data fields included in the State Immunization Information System.					
5	Time is of the essence. Reply by Friday December 18 at 9 AM to be sure your suggestions reach Pennsylvania health officials in time. Late suggestions also a					
	If you have questions, please contact Bob Gradeck of the Western Pennsylvania Regional Data Center (wprdc@pitt.edu)					
7						
8	about COVID-19 vaccine	What information is needed to answer that question? Please see the "Data Collected" tab for details on what may be available.	How would you like to receive that answer?	Once you have the answer, what would you do?		
		Counts of vaccinations by community (based on address data), total population	Map or table	Refocus outreach efforts, make the case for additional vaccination distribution locations convenient to people in the community.		
	Which providers are not collecting data on race and ethnicity from	Number of total vaccinations by provider/location, number of vaccination records <u>not</u> reporting race/ethnicity by provider/location	Totals by week as open data provided as a table with api	Improve training for providers, encourage media to report on this story to raise awareness of the importance of capturing this data.		
11	vaccinated? What are the concerns? Does the benfit outweigh	Is there any current research since pregnant people were not included in clinical trails? What do experts say, for or against?	A formal position or recommendation that outlines benefits and risks	Provide public information, support awareness efforts, get information into the hands of pregnant and breastfeeding people, engage others serving this population		
	Are there differences in vaccine	Immunization data by race/ethnicity. Potentially age too (if there's a need to somehow age-adjust) - would also use Census demographic data.	Dashboard or open data	Awareness about health inequities  Advocacy/recommendations for improving access to vaccines, if gaps seem to be emerging		

#### **BLACK EQUITY COALITION**

#### MISSING OUR SHOT: COVID-19 VACCINE EQUITY IN ALLEGHENY COUNTY



# Data was slow to materialize, but we remained persistent

"Many of the challenges that have been exposed by the pandemic can best be addressed together with people who are marginalized, and we're asking that our public-sector partners climb the ladder of participation and work in meaningful partnership with us to institutionalize the values of equity and justice in our public health infrastructure."

# There are very large differences in Black vaccination rates between communities

Community	Fully-Vaccinated (age 5 +)
Monroeville	73%
Crawford-Roberts	62%
Stanton Heights	60%
Penn Hills	52%
Swissvale	45%
Wilkinsburg	45%
East Hills	38%
Lincoln-Lemington-Belmar	37%
McKeesport	35%
Homewood North	33%
Duquesne	32%
Knoxville	31%
Marshall-Shadeland	28%
Northview Heights	25%
Rankin	25%



ACHD as of 1/22/2022 - selected communities with over 1K Black People

# PANEL QUESTIONS

# Recommendations for *federal agencies*:

- Enhance federal infrastructure and engage communities as part of the process to prepare data systems for the next emergency.
- Provide information about context, biases, and limitations about data in the form of guides/readme's and datasheets.
- Build relationships with local coalitions and national communities of practice (such as National Neighborhood Indicators Partnership).
- Improve and enhance data sharing among local community partners, local/state health departments, health plans, etc.
- Provide federal funds to support community data partnerships, especially at the local level.

### Recommendations for *national foundations*:

- Provide incentives for coalition and relationship development in advance of the next crisis.
- Provide foundation funds to support community data partnerships, especially at the local level.
- Support local participation in national communities of practice. Our local efforts
  have been informed by the National Neighborhood Indicators Partnership,
  Actionable Intelligence for Social Policy, Data Across Sectors for Health, and
  The Data Foundation, among other communities.



# Thank you!

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# 5-minute Break

Event will resume at 1:55 p.m. ET









A dynamic, inclusive approach to learning agenda development for the Centers for Disease Control and Prevention's (CDC's) Center for State, Tribal, Local, and Territorial Support (CSTLTS): Reflections on the participant engagement process

Elizabeth Douglas, Senior Manager, ICF / @ICF

**Jessie Rouder**, Lead Research Scientist, Behavioral Health, ICF / OICF



A Dynamic, Inclusive Approach to Learning Agenda Development

For the Centers for Disease Control and Prevention's (CDC's) Center for State, Tribal, Local, and Territorial Support (CSTLTS)



Reflections on the Participant Engagement Process

June 23, 2022

### **Presenters**

#### Elizabeth Douglas, MS

Senior Manager, Research Science

**ICF** 

Atlanta, GA

#### Jessie Rouder, MA

Lead Research Scientist, Data Visualization and Storytelling

**ICF** 

Long Island, New York



# Presentation Roadmap

What is a learning agenda?

Why is CSTLTS creating a learning agenda?

What is the approach and process?

What are the lessons learned and key takeaways?



# What is a learning agenda?

A learning agenda is comprised of a set of prioritized questions about evidence needs to inform future decision-making in an organization. The questions and analytical approaches to address the questions are collaboratively developed by organizational leaders, staff, and stakeholders.<sup>1</sup>

An inclusively– and strategically– developed learning agenda provides a list of important questions as well as plans for addressing the questions, balancing the interests, informational needs, and time horizons for different organizational decision–makers.<sup>2</sup>



### **PROJECT TEAM**

CDC's Center for State, Tribal, Local and Territorial Support (CSTLTS)
Science Unit and CSTLTS Learning Agenda Steering Committee

CSTLTS is CDC's primary connection to health officials and leaders of state, tribal, local, and territorial (STLT) public health agencies as well as other government leaders who work with health departments.

CSTLTS improves community health outcomes by strengthening STLT public health agencies.

#### **ICF**

ICF is a global consulting services company whose work helps federal agencies and organizations solve their most complex challenges. Since 1969, public and private sector clients have worked with ICF to navigate change and shape the future.



## **CSTLTS Strategic Map Priorities**



### WHY IS CSTLTS CREATING A LEARNING AGENDA?

- Help CSTLTS tell the story of their services and outcomes and inform improvement
- Address topics of importance in the CSTLTS Strategic Map by focusing on priority questions and revisit them every 3 years for relevancy
- Strengthen the evidence base for CSTLTS programs and services
- Assist in driving efficient use of resources

### WHAT IS THE APPROACH?

- Identify and engage internal agency staff and external partners
- Build a shared understanding of the prioritization process and outcomes
- Collaborate to generate and prioritize the learning agenda questions
- Design the evidence building activities to address the final prioritized learning agenda questions

### WHO WAS ENGAGED?

CSTLTS subject matter experts and leaders

CDC thought leaders

STLT public health organization representatives

STLT health department representatives

35

CDC staff

33

External representatives

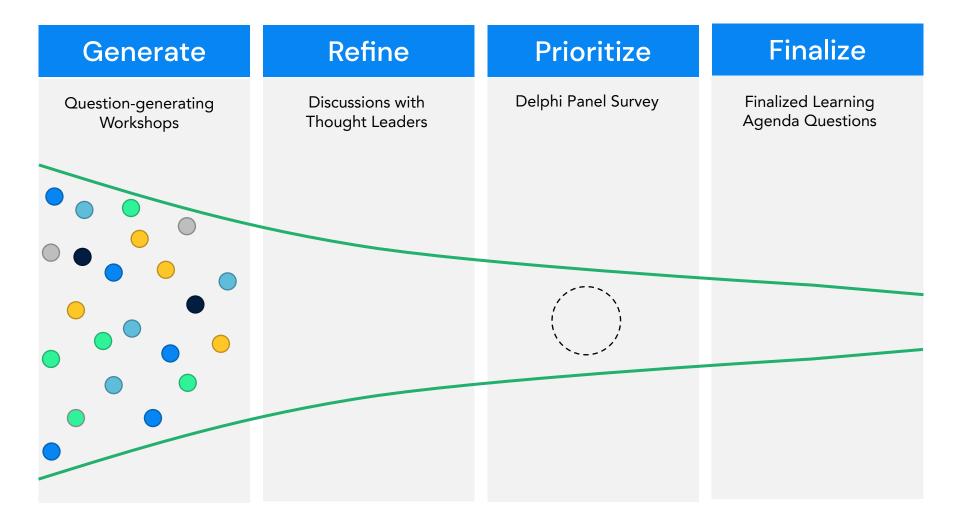
### **External Participants**

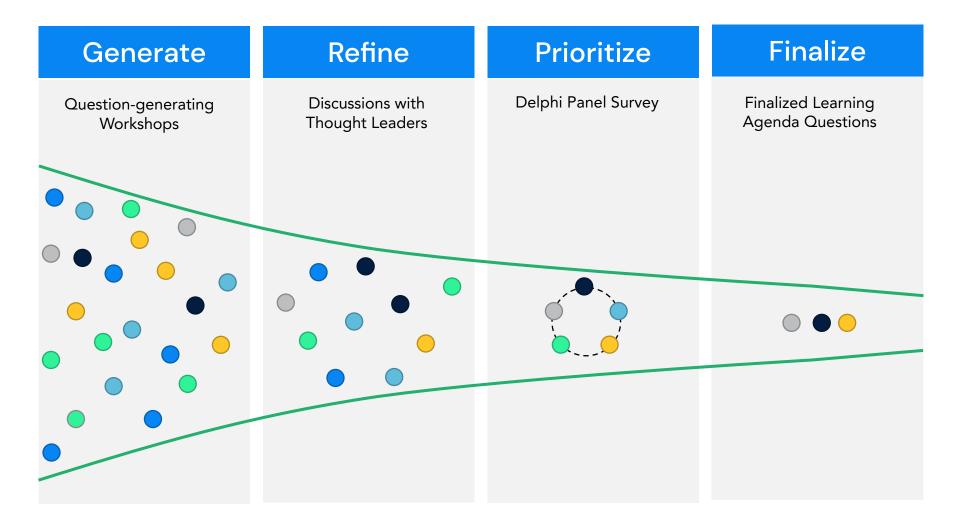
#### **STLT Health Departments**

- Alaska Department of Health and Social Services
- Arkansas Department of Health
- California Department of Public Health
- Cherokee Nation Health Services
- Columbus Public Health
- Detroit Health Department
- Granville-Vance District Health Department
- Idaho North Central District
- Kentucky Department for Public Health
- Mecklenburg County Health Department
- New Mexico Department of Health
- Pennsylvania Department of Health
- San Antonio Metropolitan Health District
- Tulsa Health Department
- Winnebago Public Health Department

#### **Public Health Organizations**

- American Public Health Association
- Association of State and Territorial Health Officials
- CDC Foundation
- ChangeLab Solutions
- deBeaumont Foundation
- Indiana University Richard M. Fairbanks School of Public Health
- Indigenous Wellness Research Institute at the University of Washington
- Mississippi Public Health Association
- National Association of County and City Health Officials
- National Network of Public Health Institutes
- Pacific Island Health Officers' Association
- Public Health Accreditation Board
- Public Health Foundation
- Robert Wood Johnson Foundation





## Process for Generating and Prioritizing Learning Agenda Questions



Orientation Webinar

#### Aim

Ensure participants are knowledgeable about the learning agenda context, key terms, and process Questiongenerating Workshops

#### Aim

Facilitate virtual collaboration, ideation, and draft question generation

Question Review and Refinement

#### Aim

Review and refine draft learning agenda questions asynchronously Discussions with CDC Thought Leaders

#### Aim

Consult thought leaders to assess question alignment with other agency priorities Delphi Panel

#### Aim

Review, reassess, and rate the draft learning agenda questions through multiple rounds of an asynchronous survey

### **Lessons Learned and Takeaways**

- Invest time in developing a shared understanding among participants
- Emphasize defining the nature of a learning agenda question and related parameters
- Plan participant activities well in advance to align schedules, ensure availability, and promote engagement
- Integrate multiple engagement methods and time points to maximize participant engagement
- Remain flexible and innovative throughout the process
- Consider an approach that works best given your agency's context (e.g., a phased, iterative approach for CSTLTS)

#### Thank You and Contact Information

- Elizabeth Douglas, Elizabeth.Douglas@icf.com
- Jessie Rouder, <u>Jessie.Rouder@icf.com</u>



- Special thanks to the CSTLTS Science Unit Team
  - Andrea Young, Associate Director for Science
  - Tamara Lamia, Senior Health Scientist
  - Stephanie Koh, Health Scientist

The content of this presentation are those of the authors and do not necessarily represent the official position of or endorsement by the Centers for Disease Control and Prevention.





#### References

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- 2. Newcomer, Olejniczak, and Hart (2022) New Directions in Evaluation. Chapter 5. Learning Agendas: Motivation, Engagement, and Potential. https://www.datafoundation.org/new-directions-for-evaluation-2022
- 3. CSTLTS Strategic Map: https://www.cdc.gov/publichealthgateway/strategy/strategic-map.html
- 4. Foundations for Evidence-Based Policymaking Act of 2018 (Evidence Act): Pub. L. No. 115-435, 132 Stat. 5529
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# Best Practices for Monitoring and Evaluating the ARP, IIJA and Other Programs: Report of the Department of Commerce Data Governance Working Group

Ron Jarmin, Deputy Director, U.S. Census Bureau / @jarmin\_ron

Whitney Duffey Jones, Senior Advisor & Chief of Staff to the CFO, U.S. Census Bureau / @uscensusbureau

Carla Medalia, Assistant Division Chief for Business Development, Economic Reimbursable Surveys Division, U.S. Census Bureau / @uscensusbureau

Ben Page, Chief Financial Officer, U.S. Census Bureau / @uscensusbureau

**Ryan Smith**, Policy Advisor for the Office of Regional Affairs, Economic Development Administration / @US\_EDA

Oliver Wise, Chief Data Officer, U.S. Department of Commerce / @ojwise



Best practices for monitoring and evaluating the ARP, IIJA and other programs:
Report of the Department of Commerce Data Governance Working Group

June 23, 2022

Data Foundation Virtual Symposium

Ben Page

# Agenda



- 1 Executive summary, roadmap, and recommendations
- 2 Census Bureau's Data Linkage Infrastructure for program evaluation
- 3 Data needs from an implementing bureau's perspective
- 4 Next steps from Chief Data Officer's perspective
- 5 Discussion

## **Panelists**



- Ron Jarmin, Deputy Director, U.S. Census Bureau
- Whitney Duffey Jones, Senior Advisor & Chief of Staff to the CFO, U.S.
   Census Bureau
- Carla Medalia, Assistant Division Chief for Business Development, Economic Reimbursable Surveys Division, U.S. Census Bureau
- Ben Page, Chief Financial Officer, U.S. Census Bureau
- Ryan Smith, Policy Advisor for the Office of Regional Affairs, Economic Development Administration
- Oliver Wise, Chief Data Officer, U.S. Department of Commerce

# Executive summary, roadmap, and recommendations

June 23, 2022
Data Foundation Virtual Symposium
Ron Jarmin



# A Once-in-a-Generation Opportunity

American Rescue Plan (ARP) and Infrastructure Investment and Jobs Act (IIJA) provide unprecedented resources to improve America's infrastructure and support economic resilience and long-term growth

#### We need to:

- Ensure we're using taxpayer dollars wisely and effectively
- Quickly and accurately aggregate data on program performance
- Leverage data as a strategic asset
- Enable evidence-based decision making
- Advance data sharing and collaboration opportunities
- Expand model beyond DOC and to future programs



# Department of Commerce Data Governance Working Group (DGWG)

#### **Purpose:**

- To identify ways to collect incoming program performance information
- Minimize burden to aid recipients
- Maximize ability to report achievement of program goals and objectives
- Demonstrate lessons learned
- Improve program outcomes
- Foster adoption of promising practices



# **Participants**

#### Members:

- DOC Implementation Coordination Office
- U.S. Census Bureau (chair)
- · Economic Development Administration (EDA)
- National Oceanic and Atmospheric Administration (NOAA)
- National Telecommunications and Information Administration (NTIA)
- National Institute of Standards and Technology (NIST)
- Bureau of Economic Analysis (BEA)
- DOC Office of the Under Secretary of Economic Affairs (including Chief Data Officer and Evaluation Officer)

#### Advisors:

- Office of Management and Budget (OMB)
- · Department of Transportation (DOT)
- Staff from the DGWG member agencies



# Scope and phased deliverables

- Phase 1 (completed)
  - Develop shared data structure and data quality standards to facilitate data linkages and reduce reformatting complications
  - Describe strategies to ensure availability of high-quality data to support policy and program outcomes
- Phase 2 (starting soon)
  - Identify common metadata standards to ensure the DOC's data can be leveraged as strategic asset
- Phase 3 (future planned)
  - Discuss strategies to address barriers to data collection/use
  - Implement systems standards to ensure maximum interoperability at an enterprise level



# **DGWG** Report

- "Best Practices for Monitoring and Evaluating the ARP, IIJA and other programs: Report of the Department of Commerce Data Governance Working Group"
- Report is the culmination of "phase 1" sprint, and:
  - Establishes goal for program monitoring and evaluation
  - Compares evaluations strategies
  - Identifies data resources and linkage strategies
  - Considers factors such as geographies, socioeconomic factors, equitable delivery, and environmental risk factors



# Recommendations

- Agencies should follow all applicable standards issued by the Office of Management and Budget (OMB) for grant awardees to report on geographic location of primary and secondary awardees, as well as the point of service delivery. The DGWG supports using census tracts as a standard reporting element.
- Agencies should continue to measure and monitor program operations (e.g., timeliness, compliance with regulations) following or exceeding guidance from OMB and their respective agencies.
- Agencies should leverage existing impact projection models from industry, academia, or government where possible.



# Recommendations

- Agencies should implement a measurement and evaluation design that emphasizes credible results within resource, cost, and schedule constraints.
- Agencies should consider implementing large-scale observational studies that link program administrative data to previously collected data from censuses, surveys, administrative records, commercial vendors, and aggregated indices. The Census Bureau's Data Linkage Infrastructure may be particularly useful.
- Agencies should collect high-quality unique identifiers from aid awardees, including both primary and secondary awardees to enable linkage to other data sources.



# Recommendations

- Agencies should evaluate programs based on the phase of program implementation, direct versus indirect program impacts, and projected versus observed program impacts
- Phases
  - Program Design/Stand Up
  - Pre-Award Program Implementation
  - Post-Award Program Implementation
  - Closeout



#### Recommendations

- Agencies should use metrics and available indices of economic and geographic vulnerability to determine the equity or bias in program delivery.
- Agencies should consider incorporating program impacts on the environment and climate resilience into their evaluation plans.
- Agencies should establish or participate in a working group to identify existing standards and best practices for managing program operations and evaluation data and develop guidance for use by data practitioners.
- Agencies should create a community of practice to share lessons learned from program implementation and foster collaboration.



### Framework for program evaluation

	Direct program impacts (D)		Indirect program impacts (I)	
Phase	Projected	Observed	Projected	Observed
Program design/stand up	Identify direct impacts (D) and determine how to capture in NOFOs		Identify indirect impacts (I) and determine administrative/survey data to measure	
Pre-award program implementation	What is potential benefit of <i>D</i> ?	What is current (baseline) rate of <i>D</i> ?	What is potential benefit of <i>I</i> ?	Baseline: What is current rate of <i>I</i> ?
Post-award program implementation	Compare to initial projection of <i>D</i> ; update projection of D based on observed	Compare to baseline levels of <i>D</i>	Compare to initial projection of <i>I</i> ; update projection of <i>I</i> based on observed	Compare to baseline levels of <i>I</i>
Closeout	Compare to projected levels of <i>D</i> (from each phase)	Compare to baseline levels of <i>D</i> and implementation levels of <i>D</i>	Compare to projected levels of <i>I</i> (from each phase)	Compare to baseline levels of <i>I</i> and implementation levels of <i>I</i>

# Census Bureau's Data Linkage Infrastructure for program evaluation

June 23, 2022

Data Foundation Virtual Symposium

Carla Medalia

carla.medalia@census.gov



# DGWG report: leverage existing survey and administrative data

- Agencies should leverage existing survey and administrative data whenever possible when developing and executing program evaluation
  - Particularly useful to enable large scale observational studies
  - Enables consistent program evaluation across agencies and facilitates comparisons across variety of programs
  - Reduces burden of aid awardees when reporting on the work they did with the federal funds
  - Allows agencies to answer questions otherwise not possible to answer



# Census Bureau survey and census data

People and households
Businesses, governments and economy

#### **Administrative data**

Federal
State/local
Third party/commercial

Census Bureau's
Data Linkage
Infrastructure

#### **Data linkage**

Address level
Organization level
Person level

# Legal framework and data governance

U.S. Code Title 13
Secure computing environments



Census Bureau survey and census data

Administrative data

Federal

State/local

People and households

Businesses

Support high-quality research and evaluation, advancing the Census Bureau's mission of providing timely and unbiased data to support evidence-based decision making

governance

Address level

Business/organization level

Person level

U.S. Code Title 13

Secure computing environments



### Census data: people and households



#### **Sources**

- Decennial censuses
- American Community Survey
- Current Population Survey
- Survey of Income and Program Participation
- American Housing Survey

#### Uses

- Sociodemographic characteristics
- Income, poverty, health insurance
- Labor force, occupation, industries
- Data linked over time
- Individuals, families, households
- Geographic information down to Census blocks



# Census data: businesses, governments, and economy



#### **Sources**

- Economic Censuses
- Census of Governments
- Firm Surveys
- Establishment Surveys
- Transaction or Trade data
- Longitudinal Employer-Household Dynamics (LEHD)

#### Uses

- Microdata about all U.S. businesses: precise geolocations
- Microdata about large samples of U.S. business: geolocations, payroll, tax records, foreign investments
- Detailed geographies and industries
- Data linked over time
- Employee and employer linked data



### Administrative data



#### Federal data

**Bureau of Labor Statistics** 

Bureau of Prisons

Corporation for National and Community Service

Department of Defense

Department of Veterans Affairs

Health and Human Services

Housing and Urban Development

Indian Health Service

Internal Revenue Service

Office of Personnel Management

Selective Service System

**Small Business Administration** 

Social Security Administration

U.S. Postal Service

#### State/local data

Unemployment Insurance

Supplemental Nutrition Assistance Program

Women, Infants, and Children

Temporary Assistance for Needy Families

Low Income Energy Assistance Program

Child Care Subsidy

Homeless Management Information System

Alaska Permanent Fund

Puerto Rico tax data

California tax data

University education data

Criminal Justice Administrative Records System

#### Third party/commercial data

Mortgage/address data

Contact frame

Property and tax foreclosure



Note: data access subject to approval

### Data linkage quality depends on PII/BII



Linkage type	Linkage method	Linkage fields to collect
Address linkage	Master Address File Match (MAFMATCH)	Full address; coordinates for point of service delivery
Organization linkage	TF-IDF (term frequency-inverse document frequency), MAMBA	Businesses/non-profits: For both establishment and firm collect: EIN, business name, mailing address, physical location address, NAICS, company web address, UEI, SSN (owner of sole proprietorship) Governments: name, address, UEI, web address
Person linkage	Person Identification Validation System (PVS)	Full name (first, middle, last, suffix), complete date of birth (age is acceptable but less optimal), full address, sex, SSN/ITIN (for administrative records with authority to collect)



# Legal framework and data governance



- Legal Framework: U.S.C. Title 13
  - § 6. Acquire and utilize records to the greatest extent possible
  - § 8. Reimbursable studies and joint statistical projects
  - § 9. Protect confidential individual and establishment data, limit access, and statistical uses
  - § 23(c). Swear in researchers to assist the Census Bureau
  - § 214. Wrongful disclosure of information

#### Data governance infrastructure

- Data stewardship, disclosure review
- Anonymized data
- Secure computing environments



# Census Bureau's Data Linkage Infrastructure enables measurement of program impacts

- Direct program impacts: defined in legislation
- Indirect program impacts: second-order effects
- Example: NTIA's Broadband Equity, Access, and Deployment (BEAD)
   Program
  - Direct: broadband built
  - Indirect: access to internet; educational attainment; commuting patterns



# Prototype library of indirect program impact metrics

Category	Measure	Data source name
Demographic	Population characteristics	American Community Survey, decennial census
Demographic/ business	Business and owner characteristics	Annual Business Survey, Nonemployer Statistics by Demographics
Economic indicators	New business starts	Business Formation Statistics and Business Dynamics Statistics
Economic indicators	Manufacturing	Manufacturers' Shipments, Inventories, and Orders (M3)
Environment/ Climate	Coastal communities and businesses	American Community Survey; Annual Business Survey; Business Register
Jobs	Labor force participation rate	Current Population Survey, American Community Survey
Other economic	Tax revenues	Census of Governments
Socioeconomic	Poverty Rate	CPS ASEC, ACS, administrative data
Underserved communities index	At-risk neighborhoods	Community Resilience Estimates

# US Economic Development Administration – "Data Needs from an Implementing Bureau's Perspective"

- Ryan Smith Policy Advisor for the Office of Regional Affairs and Data Evolution Lead for EDA
- EDA is seeking candidates for a Chief Data Officer position (<u>rsmith2@eda.gov</u> & <u>EDACareer@eda.gov</u>)
- https://eda.gov/careers/opportunities/



# **US Economic Development Administration EDA 101**

- US EDA is a bureau within the US Dept. of Commerce
- Mission: "To lead the federal economic development agenda by promoting innovation and competitiveness, preparing American regions for growth and success in the worldwide economy."
- Investment Priorities: <a href="https://eda.gov/about/investment-priorities/">https://eda.gov/about/investment-priorities/</a>
- Core Business Lines
  - Grant Making and Capacity Building in Economically Distressed Areas (Public Works, EAA)
  - Build-to-Scale investments supporting Innovation and Entrepreneurship Disaster Recovery via the Economic Recovery Support Functions and Disaster Supplemental



## **Government Performance and Results Act –** *GPRA 101*

- EDA typically measures outcomes based on Jobs Created or Retained and Private Investment Dollars Leveraged
- Supported by EDA's Logic Model
- EDA Geographic Eligibility is dependent on Economic Distress
- Investment Priorities In Particular Equity/Underserved
- Reporting happens at 3-6-9 years after award, Validated and Verified



# Prototype library of indirect program impact metrics



	Category	Measure	Data source name	
	Demographic	Population characteristics	American Community Survey, decennial census	
	Demographic/ business	Business and owner characteristics	Annual Business Survey, Nonemployer Statistics by Demographics	
	Economic indicators	New business starts	Business Formation Statistics and Business Dynamics Statistics	
	Economic indicators	Manufacturing	Manufacturers' Shipments, Inventories, and Orders (M3)	
	Environment/ Climate	Coastal communities and businesses	American Community Survey; Annual Business Survey; Business Register	
	Jobs	Labor force participation rate	Current Population Survey, American Community Survey	
	Other economic	Tax revenues	Census of Governments	
	Socioeconomic	Poverty Rate	CPS ASEC, ACS, administrative data	
	Underserved communities index	At-risk neighborhoods	Community Resilience Estimates	



### **How We Hope to Use Data & Linkages**

- Evidence Building for Program Effectiveness and Future Appropriations
- Inputs for Other Projects and Public Data Products (NERDE) –
   Understanding Eligibility and Impact
- Tying administrative data via DOC-wide investments in IT systems/infrastructure will connect EDA's mission space and project information with other DOC equities
- EDA is recruiting for and seeking to hire a Chief Data Officer
- Ryan Smith (<u>rsmith2@eda.gov</u>)
   Policy Advisor for the Office of Regional Affairs and Data Evolution Lead for EDA





# Next steps from Chief Data Officer's Perspective

Oliver Wise, Chief Data Officer, Department of Commerce



## Discussion



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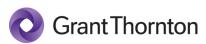


























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